

**Summary:** Environment Directorate progress against delivery of the Commissioning Plan for Burnley in the first quarter of 2014/15

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☑ = Progress as expected  
 ☐ = Progress not as expected  
 ❗ = Issues identified  
 ⓘ = Information

## CAPITAL PROGRAMME UPDATE

Both of the capital schemes, due for delivery in quarter 1, have been completed, and are detailed below.

### PROGRESS AS EXPECTED

#### 2014/15 Capital schemes programmed for delivery in quarter 1

##### Urban Unclassified

- **Harold Street from Coal Clough Lane to Cog Lane (Burnley South West)** – carriageway resurfacing works have been completed.

#### Capital schemes carried over from previous quarters for delivery in quarter 1 2014/15

##### Flood Risk Management and Drainage

- **Balderstone Lane (Burnley Rural)** - improvements to a culvert entrance trash screen (type of fence used to filter out debris in the path of a waterway and give better access to the drainage system) has been completed.

## M65 Gateway Study

The M65 is the main route connecting East Lancashire with the M6 and M61 at Bamber Bridge near Preston. It plays an essential role in the economy of this part of the county, connecting people and businesses internally, as well as providing the primary means of access to the M6, particularly for freight. Congestion is already evident during peak periods on the two lane section between the M61 and Junction 6 at Whitebirk, and is exacerbated by limited capacity, traffic flow composition and close proximity of some junctions. To ensure that the M65 continues to support the East Lancashire economy effectively, this study will investigate what may be necessary to improve capacity, reliability and safety between Junctions 2 and 6, and when such works might become necessary. It will also consider the parallel A6119/A677 route to the north of Blackburn, which provides a crucial link to the Enterprise Zone at Sablesbury and the M6 at Junction 31. The study will commence in the autumn and be completed by the end of March 2015.

## M65 Burnley / Pendle Growth Corridor Improvements

In November 2013, LCC commissioned Jacobs UK Ltd to produce a route management strategy for the M65 Corridor between Junction 6 and Colne. The strategy includes a number of small-scale interventions to tackle existing and/or future pinch-points on the highway network to support the growth ambitions of Burnley, Pendle and Hyndburn, for delivery over a three year period from 2015/16. The county council has recently secured an £8m contribution towards the £12m programme from the Government through the Lancashire Growth Deal, with the county council providing the balance through the East Lancashire Highways and Transport Masterplan. The programme comprises of a range of measures including signalisation at most of the M65 junctions, together with improvements at the A646/A679 junction at Rose Grove, and others in Burnley town centre, and on the approach to Accrington town centre from the M65. It also includes improvements to railway station infrastructure to support existing investment at Burnley Manchester Road, and forthcoming service enhancements that will also benefit Accrington and Rose Grove stations, and encourage greater use of the sustainable transport infrastructure.

## M65 Crash Barriers

In July 2014, a scheme commenced on a number of bridges on or over the M65 motorway. The work will be concentrated between junctions 10 and 12 and will last for around 20 weeks. The works involve replacing some sub-standard fixings to the safety fence along the edge of the bridges. When the bridges were first constructed the fixings incorporated a rubber element which over time deteriorates. This would potentially loosen the safety fence that prevents errant vehicles falling off the edge of the bridge. This work is being done in advance of works to improve the central safety barriers.

## Community Rail Partnership (CRP) Programme Improvements

The new station building at Burnley Manchester Road is nearly complete. The station was visited by officers from the DfT and the Citizens' Rail Partnership who have part funded the project. Warrington Council also visited the station as they were impressed with the plans and felt that it may assist them with the development of a new station at Warrington West. Additional works have now been identified to refurbish the ramp and platform surfaces which will be addressed by Network Rail. A scheme for the upgrading of Rose Grove station is being developed with Northern Rail and the CRP to provide enhanced facilities in connection with the new Manchester rail service.

## SERVICE UPDATE

### Road and Street Maintenance

2014/15	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	13/14 Target
Burnley													
Monthly % of defects filled within 20 working days	81%	94%											90%
Cumulative % of defects filled within 20 working days		86%											
Lancashire													
Cumulative % of defects filled within 20 working days	94%	95%											90%

Between April and May 2014/15, a total of 1,427 highway defects were identified by regular Highway Safety Inspections (HSI) or reported by the public in Burnley. 86% of these defects were repaired within 20 working days. Performance in April did not achieve the target, but a focus on the timeliness of recording and reporting defect repairs in May has delivered a significant improvement. Steps have been taken to ensure that performance continues to improve that achieve monthly and cumulative targets in the future.

## Centenary Way Viaduct Major Maintenance Scheme

This is a seven span continuous bridge carrying the A682 through the centre of Burnley. It is a critical part of Burnley town centre's road network, and without it effective movement through Burnley would be impossible. Due to its poor condition, abnormal loads are currently banned from the viaduct. This scheme will rectify the numerous defects that have been identified in the structure and allow it to reopened to all traffic. The scheme is part of the Lancashire Growth Deal which is co-funded between Lancashire Enterprise Partnership and the Government's Local Growth Fund. In July 2014 it was announced that funding for this scheme had been approved. Work is now proceeding on a business case to demonstrate value for money and a preliminary design for construction to start in 2015/2016.

## Todmorden Curve

The latest date for service commencement is May 2015 due to issues with signalling and the availability of rolling stock. This further delay is of great concern and urgent discussions are taking place with Network Rail and Northern Rail to resolve the issue.

## Trading Standards - Consumer Support

A Bank Hall resident had guttering work carried out by a trader. On completion of the job, damage had been caused to the neighbour's property. The consumer tried to get the trader back to rectify the damage but wasn't able to so Trading Standards contacted the trader who then agreed to return and carry out the rectification work.

A Burnley consumer was experiencing difficulty in resolving a complaint about a faulty £750 TV bought from a catalogue company 5 months earlier. During the dispute the consumer was also being charged late payment charges on her credit agreement. After intervention by Trading Standards, the company agreed to refund the cost of the TV and drop all late payment fees.

## Environment and Community Projects

**Calico Housing Neighbourhood Improvements on Rome Avenue** - work is now substantially complete on the project to create a new community garden at Rome Avenue, South West of Burnley. An attractive area of open space is being created on a previously derelict site, providing food growing and recreation opportunities for the local community. The official opening of the community garden is expected to take place later in the year once the landscaping has been completed. The work is being funded by Calico Housing and the Lancashire Environmental Fund.